

HP Kansas Premiums
P.O. Box 1778
Topeka, KS 66601



NAME
ADR1
ADR2
CITY, STATE ZIP

**IMPORTANT MESSAGE
REGARDING INSURANCE
PAYMENTS**

May 28, 2015

Account: ACCOUNT NO.

Dear Member:

You are receiving this letter because you have recently paid your premium for your KanCare Children's Health Insurance with a credit card.

Effective July 1, 2015 credit cards will no longer be accepted, however debit cards will still continue to be an accepted form of payment. For your convenience, we have included a list of payment options on the back of this letter and have enclosed an automatic draft (ACH) enrollment form. Please note, if you choose to make your payments via ACH, you will not receive paper statements.

For questions regarding this change, please call HP Member Services toll-free at 1-866-688-5009 Monday through Friday from 8:00 a.m. to 5:00 p.m. Central Time. Persons with a hearing impairment may call Kansas Relay at 1-800-766-3777.

If you have questions or concerns regarding your KanCare Children's Health Insurance coverage, please call the KanCare Clearinghouse at 1-800-792-4884.

Best regards,

HP Member Services

KanCare Premium Billing – *Payment Options*

ACH

You may enroll in automatic draft by returning the enclosed ACH Enrollment form, along with a voided check. Once you sign up, your premium will be drafted from your bank account on the 5th of every month. If the 5th is a weekend or holiday, the draft will occur the first weekday following the 5th.

By Mail

Mail a check or money order with your payment coupon to:

HP Kansas Premiums
P.O. Box 842195
Dallas, TX 75284-2195

Go Online

Make a free, one-time payment using a debit card or draft a payment from a checking or savings account at <https://www.paybill.com/premiumpayment>.

By Phone

- To make a free payment using our automated service call 1-866-923-2724
- To make a free payment by speaking with a Member Services Representative, please call 1-866-688-5009